

Excellent Main Phone Number

Customer Service-Spanish
Customer Service-English
Report a New Claim
Status of an Existing Claim
Marketing

866-448-0445

Option 1
Option 2
Option 3
Option 4
Option 5

Fax Numbers

Underwriting / Marketing Fax Number
Claims Fax Number

972-695-4036
972-521-3628

Email Addresses

Customer Service/Underwriting
Claims
Marketing

CustomerService@ExcellentIns.com
Claims@ExcellentIns.com
Marketing@ExcellentIns.com

Mailing Address

PO Box 830568
Richardson, Texas 75083

Live Chat available Saturdays 9am – 1pm